



SWASFAA - November 10, 2016

Consumer Information

FSA Assessment

IFAP's FSA Assessment page can help you to determine if you meet all the requirements.

<http://ifap.ed.gov/qahome/qaassessments/consumerinformation.html>

Consumer Information

This assessment describes the requirements for the consumer information that a school must provide to students, the Department, and others.

Review the [Consumer Information Disclosures at a Glance](#) document that provides a summary of school disclosure requirements.

If you identify areas requiring a corrective action, we recommend that you complete an [Action Plan](#).

Activity Bar:

[Consumer Information Activity 1: Institutional and Financial Assistance Information for Students](#)

[Consumer Information Activity 2: Drug & Alcohol Prevention](#)

[Consumer Information Activity 3: Consumer Information for Student Athletes](#)

[Consumer Information Activity 4: Student Right-to-Know Act](#)

[Consumer Information Activity 5: Clergy/Campus Security Act](#)

[Consumer Information Activity 6: FERPA](#)

[Consumer Information Activity 7: Safeguarding Customer Information](#)

[Consumer Information Activity 8: Fire Safety Reports and Student Housing](#)

[Consumer Information Activity 9: Misrepresentation](#)

[Consumer Information Activity 10: Loan Disclosures](#)

[Consumer Information Activity 11: Gainful Employment Disclosures](#)

Additional Links: [2013-14 FSA Handbook, School Eligibility & Operations, Chapter 6](#); [2013-14 FSA Handbook, School Eligibility & Operations, Chapter 7](#); [2013-14 FSA Handbook, School Eligibility & Operations, Chapter 8](#); [Handbook for Campus Crime Reporting](#)

Please note the regulatory citations are referenced in the first column of the assessment. To link to any of the regulatory references, click on the link in the regulatory link column and scroll down to the applicable section.

Consumer Information	Regulatory Link(s)	Activity
Method of Disclosure: 668.41(b)(c); 668.44	34 CFR 86	Consumer Information Activity 1: Institutional and Financial Assistance Information for Students
Financial Assistance Information: 668.42	34 CFR 99	
Institutional Information: 668.43	34 CFR 99.31	
<ul style="list-style-type: none"> Required Information about the School 668.43 Net Price Calculator DCL GEN 08-12: Net Price Calculator Vaccination Policy DCL GEN 08-12: 20 U.S.C. 1092(a)(1) Copyright Information 668.43(a)(10) 	34 CFR 601.2	
Other Institutional Information: DCL GEN 08-12	34 CFR 601.10	
<ul style="list-style-type: none"> Penalties associated with drug-related offenses College Navigator Website Student Body Diversity Textbook information 	34 CFR 601.11	
	34 CFR 601.12	
	34 CFR 601.20	

Suggestions

- ▶ Focus on compliance and communication
- ▶ Develop a single web page that provides hyperlinks to the HEA disclosure information
- ▶ Adopt a 3-click approach
- ▶ Use consumer-friendly information and avoid institution/technical jargon

Consumer Information Categories

- ▶ Institutional and financial assistance to students
- ▶ Drug & alcohol prevention
- ▶ Student athletic information
- ▶ Student Right-to-Know Act (IPEDS data)
- ▶ Clery/Campus Security Act
- ▶ FERPA
- ▶ Safeguarding customer information
- ▶ Fire safety reports and student housing
- ▶ Misrepresentation
- ▶ Loan disclosures
- ▶ Gainful Employment disclosures



How I feel

Financial Assistance

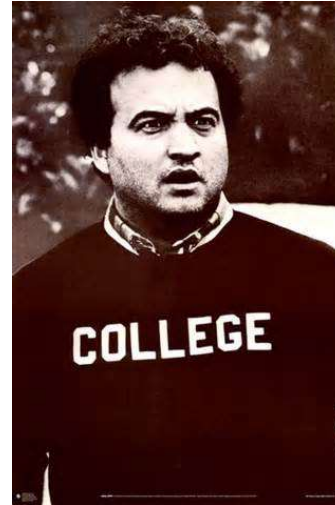
- ▶ Federal, State, local, private and institutional student financial assistance programs
- ▶ Need-based and non-need-based aid
- ▶ Terms and conditions for Federal Direct Loans and Perkins Loans
- ▶ Criteria for selecting recipients from a group of eligible applicants
- ▶ Criteria for determining the amount of a student's award
- ▶ Student rights and responsibilities
 - ▶ Continued student eligibility
 - ▶ SAP standards
 - ▶ Disbursement method and frequency of disbursements
 - ▶ Terms of any loan, sample loan repayment schedule, and necessity for repaying loans
 - ▶ Conditions and terms of employment (work-study)
 - ▶ Exit loan counseling information

Institutional Information

- ▶ Schools costs
- ▶ Refund policy
- ▶ Withdrawal requirements and procedures
- ▶ Requirements for the return of Title IV grants or loans
- ▶ Academic programs, instructional facilities, faculty and instructional personnel, and plans for improving any programs
- ▶ Accreditation, Approval, and Licensure of institution and programs
- ▶ Services and facilities available to students with disabilities
- ▶ Titles of persons designated to assist with obtaining information
- ▶ Copyright infringement policies and sanctions
- ▶ Transfer of credit policies
- ▶ Articulation agreements
- ▶ Net Price calculator

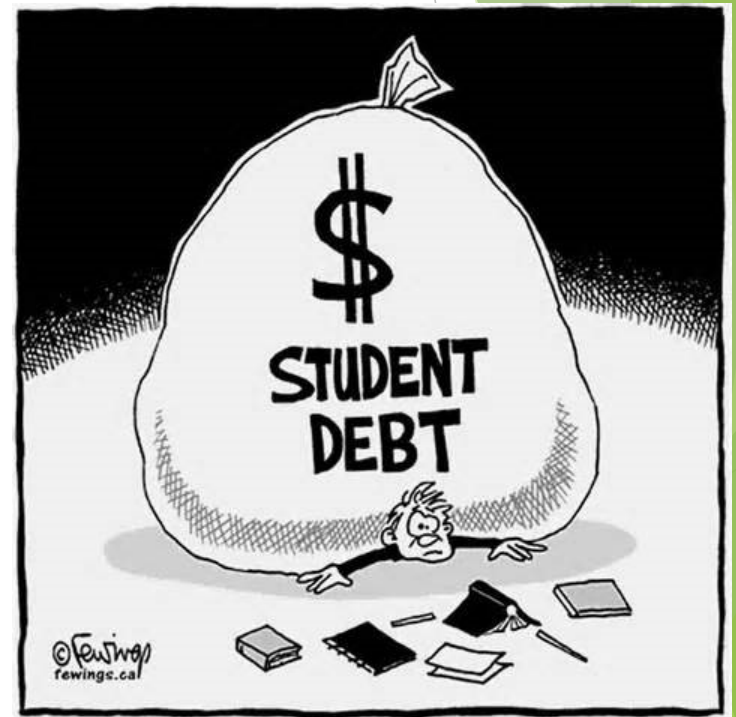
Other Institutional Requirements

- ▶ Drug and alcohol abuse prevention program
- ▶ Vaccination policies
- ▶ Student body diversity
- ▶ Textbook information
- ▶ Computer use and file sharing
- ▶ Student activities
- ▶ Career and job placement services
- ▶ Student Outcomes (retention, graduation rates, transfer-out rates, graduation rates for athletics, transfer-out rates for athletes, job placement for graduates, job placement rates, graduation and professional education placement for graduates)
- ▶ Intercollegiate Athletic Program participation rates and financial support data
- ▶ Voter registration



Loan Disclosures

- ▶ Entrance Counseling
- ▶ Exit Counseling
- ▶ Private Education Loan Disclosures
- ▶ Code of Conduct for Education Loans
- ▶ Preferred Lender Lists



Gainful Employment Disclosures

- ▶ Occupations the program prepares students to enter
- ▶ Normal time to complete the program
- ▶ On-time graduation rate for completers
- ▶ Tuition and fees, books and supplies, room and board
- ▶ Placement rate for completers
- ▶ Median loan debt
- ▶ Any other information the Secretary provided to the institution about that program

Clery Act (Campus Security)

- ▶ Must publish and distribute a notice of the annual security report to all students and employees by October 1 of each year
- ▶ Report must be a single document
- ▶ Must include three years of campus crime stats and all required current campus safety and security policies and procedures



Questions



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